



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 12th September 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/08/23.

You requested the following information, please also see our response below:

PART 1: questions for 2017-18 financial year

Question 1: How many Serious Incidents did the trust report in total in 2017-18? 100

Question 2 (this question comes in four parts):

A. How many of the SIs recorded by the trust in 2017-18 involved a response time delay by the trust to a 999 call? 10

B. In how many of the SIs which involved a response time delay did the patient die? 6

C. In how many of the SIs which involved a response time delay did the SI conclude that the patient died as a direct consequence of the delay? 1

D. In how many of the SIs which involved a response time delay did the SI conclude the patient suffered harm as a direct consequence of the delay?

1 x Death – not as a direct result of Trust

1 x Death – as a direct result of Trust involvement

3 x Low – Additional observation or minor treatment / delay with no additional significant treatment required

1 x Low Harm

1 x None – No known harm incurred

3 are still open so we are unable to comment on the final grade of harm

Please note that these degrees of harm are not outlining any causes of death, which would be for a coroner to determine, but the level of harm established by the investigation.

PART 2 – is the same questions for the 2016-17 financial year

Question 3: How many Serious Incidents did the trust report in total in 2016-17? 54

Question 4 (this question comes in four parts):

A. How many of the SIs recorded by the trust in 2016-17 involved a response time delay by the trust to a 999 call? 3

B. In how many of the SIs which involved a response time delay did the patient die? 0

C. In how many of the SIs which involved a response time delay did the SI conclude that the patient died as a direct consequence of the delay? 0

D. In how many of the SIs which involved a response time delay did the SI conclude that the patient suffered harm as a direct consequence of the delay? 0

Serious Incidents: events in health care where the potential for learning is so great, or the consequences to patients, families and carers, staff or organisations are so significant, that they warrant using additional resources to mount a comprehensive response. Serious Incidents include an act or omission that results in; unexpected or avoidable death, unexpected or avoidable injury resulting in serious harm (including those where the injury required treatment to prevent death or serious harm).

Please note that the raising of a Serious Incident does not in itself indicate harm. We encourage staff to report all incidents, whether they result in harm or not. This helps ensure that we learn from the outcomes of a thorough investigation.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust